AV SURROUND PREAMPLIFIER

DN-500AV

Getting Started
Explains how to easily install, connect and setup a 5.1-channel playback.

Erste Schritte
Erklärt die einfachen Schritte für Aufbau, Anschluss und Einrichtung der 5.1-Kanalwiedergabe.

Mise en route
Explic comment installer, connecter et configurer aisément une lecture 5.1 canaux

Antes de empezar
Explica cómo instalar, conectar y configurar con facilidad una reproducción de 5.1 canales.

CD-ROM
- Explains all operations of your preamplifier. Open the included CD-ROM on your computer for detailed operating instructions.
- Erläutert den gesamten Betrieb Ihres Vorverstärkers. Detaillierte Betriebsanleitungen finden Sie auf der beigefügten CD-ROM, die Sie auf Ihrem Computer öffnen können.
- Décrit toutes les opérations de votre préamplificateur. Ouvrez le CD-ROM inclus sur votre ordinateur pour pouvoir consulter la notice d'utilisation détaillée.
- Explica todas las operaciones del preamplificador. Abra el CD-ROM en el ordenador para ver instrucciones detalladas de funcionamiento.

* D&M Holdings is striving to be a paperless company in order to help preserve the environment. Your cooperation and understanding is appreciated.
* D&M Holdings s'efforce d'être une société sans papier afin de contribuer à préserver l'environnement. Nous sommes sensibles à votre coopération et votre compréhension.
* D&M Holdings se esfuerza por ser una empresa sin papel para ayudar a conservar el medio ambiente. Se valora su cooperación y comprensión.
CAUTION:
TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE
PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to
alert the user to the presence of uninsulated "dangerous voltage" within the product's
enclosure that may be of sufficient magnitude to constitute a risk of electric shock to
persons.

The exclamation point within an equilateral triangle is intended to alert the user to
the presence of important operating and maintenance (servicing) instructions in the
literature accompanying the appliance.

CAUTION:
USE OF CONTROLS OR ADJUSTMENTS OR REPERFORMANCE OF PROCEDURES OTHER
THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

IMPORTANT TO SAFETY

WARNING:
To reduce the risk of fire and electric shock, this apparatus should not be exposed
to rain or moisture and objects filled with liquids, such as vases, should not be
placed on this apparatus.

CAUTION
1. Handle the power supply cord carefully
Do not damage or deform the power supply cord. If it is damaged or deformed, it may cause electric
shock or malfunction when used. When removing from wall outlet, be sure to remove by holding the
plug attachment and not by pulling the cord.

2. Do not open the rear cover
In order to prevent electric shock, do not open the top cover. If problems occur, contact your DENON DEALER.

3. Do not place anything inside
Do not place metal objects or spill liquid inside the system.
Electric shock or malfunction may result.

Please record and retain the Model name and serial number of your set shown on the rating label.

Model No. DN-500AV
Serial No. ____________________________

FCC INFORMATION
(For US customers)

1. COMPLIANCE INFORMATION
Product Name: AV Surround Preamplifier
Model Number: This unit
This product complies with Part 15 of the FCC Rules. Operation is subject to the following two
conditions: (1) this product may not cause harmful interference, and (2) this product must accept
any interference received, including interference that may cause undesired operation.

Denon Professional div. D&M Professional
1100 Maplewood Dr. Itasca, IL 60143
Tel. 630-741-0390

2. IMPORTANT NOTICE: DO NOT MODIFY THIS PRODUCT
This product, when installed as indicated in the instructions contained in this manual, meets FCC
requirements. Modification not expressly approved by DENON may void your authority, granted by
the FCC, to use the product.

3. IMPORTANT
When connecting this product to network hub or router, use only a shielded STP or ScTP LAN
cable which is available at retailer. Follow all installation instructions. Failure to follow instructions could void your authority, granted by
the FCC, to use the product.

4. NOTE
This product has been tested and found to comply with the limits for a Class B digital device,
pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection
against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used
in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this
product does cause harmful interference to radio or television reception, which can be determined by
turning the product OFF and ON, the user is encouraged to try to correct the interference by
one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is
connected.
- Consult the local retailer authorized to distribute this type of product or an experienced radio/TV
technician for help.

For Canadian customers:
This Class B apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.
IMPORTANT SAFETY INSTRUCTIONS
READ BEFORE OPERATING EQUIPMENT

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions which you should be particularly aware of.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
16. This product is equipped with a three-wire grounding type plug, a plug having a third (grounding) pin.
   This plug will only fit into a grounding-type power outlet.
   If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding-type plug.

CAUTION:
To completely disconnect this product from the mains, disconnect the plug from the wall socket outlet.
The mains plug is used to completely interrupt the power supply to the unit and must be within easy access by the user.
Do not expose batteries to excessive heat such as sunshine, fire or the like.

VORSICHT:
Um dieses Gerät vollständig von der Stromversorgung abzutrennen, trennen Sie bitte den Netzstecker von der Wandsteckdose ab.
Die Hauptstecker werden verwendet, um die Stromversorgung zum Gerät völlig zu unterbrechen; er muss für den Benutzer gut und einfach zu erreichen sein.
Setzen Sie Batterien nicht übermäßiger Wärme aus, z. B. Sonnenstrahlung, Feuer oder dergleichen.

PRECAUTION:
Pour déconnecter complètement ce produit du courant secteur, débranchez la prise de la prise murale.
La prise secteur est utilisée pour couper complètement l'alimentation de l'appareil et l'utilisateur doit pouvoir y accéder facilement.
N'exposez pas les batteries à une chaleur excessive telle que le soleil, le feu ou autre.

PRECAUCIÓN:
Para desconectar completamente este producto de la alimentación eléctrica, desconecte el enchufe del enchufe de la pared.
El enchufe de la alimentación se utiliza para interrumpir por completo el suministro de alimentación a la unidad y debe de encontrarse en un lugar al que el usuario tenga fácil acceso.
No exponga las pilas a calor excesivo, como a la luz solar, el fuego, etc.
### WARNING/AVERTISSEMENTS/ADVERTENCIAS

- Do not allow children to play with the equipment.
- Keep the equipment away from moisture and dust.
- Unplug the power cord when not in use.
- Do not attempt to disassemble or modify the equipment.
- Do not expose the equipment to dripping or splashing.
- Do not place objects filled with liquids near the equipment.
- Do not handle the mains cord with wet hands.
- Do not use the equipment near water.
- The equipment shall be installed near the power supply so that the power supply is easily accessible.

### DECLARATION OF CONFORMITY (English)
We declare under our sole responsibility that this product, to which this declaration relates, is in conformity with the following standards:
EN6068, EN50513, EN50042, EN61000-3-2 and EN61000-3-3.


### ÜBEREINSTIMMUNGSKLÄRUNG (Deutsch)
Wir erklären unter unserer Verantwortung, daß dieses Produkt, auf das sich diese Erklärung bezieht, den folgenden Standards entspricht:
EN6068, EN50513, EN50042, EN61000-3-2 und EN61000-3-3.


### DECLARATION DE CONFORMITE (Français)
Nous déclamons sous notre seule responsabilité que l'appareil, auquel se réfère cette déclaration, est conforme aux standards suivants:
EN6068, EN50513, EN50042, EN61000-3-2 et EN61000-3-3.


### DECLARACIÓN DE CONFORMIDAD (Español)
Declaramos bajo nuestra exclusiva responsabilidad que este producto, al que se refiere esta declaración, está conforme con los siguientes estándares:
EN6068, EN50513, EN50042, EN61000-3-2 y EN61000-3-3.


D&M Professional Europe
A division of D&M Europe B.V.
Beemstraat 11
5653 MA Eindhoven
The Netherlands
A NOTE ABOUT RECYCLING:
The product’s packaging materials are recyclable and can be reused. Please dispose of any materials in accordance with the local recycling regulations.

When discarding the unit, comply with local rules or regulations.

Batteries should never be thrown away or incinerated but disposed of in accordance with the local regulations concerning battery disposal.

The product and the supplied accessories, excluding the batteries, constitute the applicable product according to the WEEE directive.

HINWEIS ZUM RECYCLING:
Das Verpackungsmaterial dieses Produktes ist zum Recyceln geeignet und kann wieder verwendet werden. Bitte entsorgen Sie alle Materialien entsprechend der örtlichen Recycling-Vorschriften.

Beachten Sie bei der Entsorgung des Gerätes die örtlichen Vorschriften und Bestimmungen.

Die Batterien dürfen nicht in den Hausmüll geworfen oder verbrennt werden, bitte entsorgen Sie die Batterien gemäß der örtlichen Vorschriften.

Dieses Produkt und das im Lieferumfang enthaltene Zubehör (mit Ausnahme der Batterien) entsprechen der WEEE-Direktive.

UNE REMARQUE CONCERNANT LE RECYCLAGE:
Les matériaux d’emballage de ce produit sont recyclables et peuvent être réutilisés.

Veillez à disposer des matériaux conformément aux lois sur le recyclage en vigueur.

Lorsque vous mettez cet appareil au rebut, respectez les lois ou réglementations en vigueur.

Les piles ne doivent jamais être jetées ou incinérées, mais mises au rebut conformément aux lois en vigueur sur la mise au rebut des piles.

Ce produit et les accessoires inclus, à l’exception des piles, sont des produits conformes à la directive REEE.

ACERCA DEL RECLAJE:
Los materiales de embalaje de este producto son reciclables y se pueden volver a utilizar. Disponga de estos materiales siguiendo los reglamentos de reciclaje de su localidad.

Cuando se deshaga de la unidad, cumpla con las regulaciones locales.

Las pilas nunca deberán tirarse ni incinerarse. Deberá disponer de ellas siguiendo los reglamentos de su localidad relacionados con los desperdicios químicos.

Este producto junto con los accesorios empaquetados es el producto aplicable a la directiva RAEE excepto pilas.

Cautions on installation / Vorsichtshinweise zur aufstellung / Précautions d’installation / Emplazamiento de la instalación

- For proper heat dispersal, do not install this unit in a confined space, such as a bookcase or similar enclosure.
  - More than 0.3 m is recommended.
  - Do not place any other equipment on this unit.

- Stellen Sie das Gerät nicht an einem geschlossenen Ort, wie in einem Bücherregal oder einer ähnlichen Einrichtung auf, da dies eine ausreichende Belüftung des Geräts behindern könnte.
  - Empfohlen wird über 0.3 m.
  - Keine anderen Gegenstände auf das Gerät stellen.

- Pour permettre la dissipation de chaleur requise, n’installez pas cette unite dans un espace confine tel qu’une bibliothèque ou un endroit similaire.
  - Une distance de plus de 0.3 m est recommandée.
  - Ne placez aucun matériel sur cet appareil.

- Para la dispersión del calor adecuadamente, no instale este equipo en un lugar confinado tal como una librería o unidad similar.
  - Se recomienda dejar más de 0.3 m alrededor.
  - No coloque ningún otro equipo sobre la unidad.
Read before use

Thank you for purchasing this DENON PROFESSIONAL product.
This manual explains the Setup Wizard that you will need to perform directly after removing the product from its packaging, before you start using the product.
The Setup Wizard displays easy-to-follow guidance on your television screen that shows you how to connect and configure speakers, various other devices, and network functions.

Contents
Read before use
Accessories ................................. 1
About this manual .......................... 1
Cautions on handling ...................... 1
Preparing the Setup Wizard ............ 2
Setup Wizard ............................... 4
Playback (Basic operation) ............ 7
Important information .................... 7
Selecting the input source ............... 7
Adjusting the master volume .......... 8
Turning off the sound temporarily ..... 8

About this manual

Operation buttons
The operations described in this manual are based mainly on remote control operation.

Symbols
This symbol indicates a reference page on which related information is described.

This mark indicates the page of the owner's manual on the CD-ROM provided.

This symbol indicates a supplementary information and tips for operations.

NOTE
This symbol indicates points to remember operations or function limitations.

Illustrations
Note that the illustrations in this manual is for explanation purposes and may differ from the actual unit.

About the CD-ROM
You need to have Adobe Reader® installed on your computer to view the owner's manuals on the CD-ROM.
Click the Adobe Reader® banner in the CD-ROM menu to install the Adobe Reader® for Windows.
If you click the mark on the front cover of the supplied owner's manuals on the CD-ROM, the mark operation explanation screen list is displayed. Check this list before viewing the owner's manuals on the CD-ROM.

Cautions on handling

Before turning the power on
Check once again that all connections are correct and that there are no problems with the connection cables.

Power is supplied to some of the circuitry even when the unit is set to the standby mode. When going on vacation or leaving home for long periods of time, be sure to unplug the power cord from the power outlet.

About condensation
If there is a major difference in temperature between the inside of the unit and the surroundings, condensation (dew) may form on the operating parts inside the unit, causing the unit not to operate properly.
If this happens, let the unit sit for an hour or two with the power turned-off and wait until there is little difference in temperature before using the unit.

Cautions on using mobile phones
Using a mobile phone near this unit may result in noise. If that occurs, move the mobile phone away from this unit when it is in use.

Moving the unit
Turn off the power and unplug the power cord from the power outlet. Next, disconnect the connection cables to other system units before moving the unit.

Operable time for continuous use
This unit can be used continuously for up to 24 hours. Continuing to use this unit for longer than 24 hours may result in operations failing to function correctly. To continue use for longer than 24 hours, restart the unit every 24 hours.

About care
• Wipe the cabinet and control panel clean with a soft cloth.
• Follow the instructions when using a chemical cleaner.
• Benzene, paint thinner or other organic solvents as well as insecticides may cause material changes and discoloration if brought into contact with the unit, and should therefore not be used.
Preparing the Setup Wizard

This section describes how to prepare the Setup Wizard before use.

⚠️ Do not plug the power plug of the main unit into the wall socket until these preparations are complete.

⚠️ Speaker connections are performed using the Setup Wizard.

What you need for this step

- Speaker (sold separately)
- Speaker cable (sold separately)
- Subwoofer (with built-in amplifier) (sold separately)
- Audio cable (sold separately)
- TV (sold separately)
- HDMI cable (sold separately)
- Remote control unit / R6/AA batteries (supplied)
- Power Amplifier (sold separately)
- Power cord (supplied)
- European, UK, and Asia/Pacific or USA and Canada

1. Place and layout speakers

Before installing the speakers, connect the speaker cables to the speakers. For details on how to connect the speaker cables, see the speaker instruction manual.

- When 5.1-channel installed
  - FL: Front speaker (L)
  - FR: Front speaker (R)
  - C: Center speaker
  - SW: Subwoofer
  - SL: Surround speaker (L)
  - SR: Surround speaker (R)
  - SBL: Surround back speaker (L)
  - SBR: Surround back speaker (R)

- Install the surround speakers in a position 2 to 3 ft (60 to 90 cm) higher than ears level.

- When 7.1-channel (Surround back speaker) installed
  - FL-SW: Front speakers
  - SW: Subwoofer
  - SL: Surround speaker (L)
  - SR: Surround speaker (R)
  - SBL: Surround back speaker (L)
  - SBR: Surround back speaker (R)

  [Viewed from the side]

*1 22° - 30°
*2 120°
*3 90° - 90°
*4 135° - 150°
2. Connect this unit to the television using an HDMI cable (sold separately)

**NOTE**
If this unit is connected using cables other than the HDMI cable, the Setup Wizard will not be displayed.

3. Turn the television power on, and switch the video input to this unit (HDMI input)

   For details on how to operate the television, see the television instruction manual.

   ① Power on
   ② Switch to the input connected to this unit (HDMI)

4. Insert the provided batteries into the remote control unit

   ① Slide the rear lid in the direction of the arrow and remove it.

   ② Load the two batteries properly as indicated by the marks in the battery compartment.

   ③ Put the rear cover back on.
Setup Wizard

When preparations are complete, start the Setup Wizard. Use the Setup Wizard to perform connections and settings as shown in the following steps. Perform the operations as described in the instructions on the screen. You can skip or cancel at each section if necessary.

1. **Language Select**
Set the language for the instructions on the television screen.

2. **Speaker Connection**
Connect the speakers for surround sound.

3. **Source Setup**
Set the connecting terminals for each device to be set, and connect to the terminals.

4. **Remote Setup**
Configure the settings so that devices connected to this unit can be operated using the provided remote control.

5. **Network Setup**
Configure to playback audio files saved onto a computer or Internet radio.

This completes the Setup Wizard.
Basic operation of Setup Wizard

1. Insert the main unit power plug into the wall socket.

2. Press ZONE SELECT to switch the zone mode to M (MAIN ZONE).

3. Press AMP to set the remote control unit to AMP-operation mode.

4. Press ON (1) to turn on power to the unit. The power switches on, and the Setup Wizard start screen is displayed on the television screen.

5. Press ENTER. Start the Setup Wizard.

Getting Started

Switch the zone mode

- This remote control can be operated in two separate zones, MAIN ZONE and ZONE2.
- Set the remote control to MAIN ZONE to operate the Setup Wizard.

To enter the power standby mode

- Press STANDBY.

[Power indicator status in standby mode]

- Normal standby: Off
- When "HDMI Control" is set to "ON" : Red

NOTE

During power standby, a minimal amount of power is consumed. To totally cut off the power, remove the power cord from the power outlet.

- To start the Setup Wizard again after exiting it, select "Setup Wizard" in the menu on the remote control.
- To exit the Setup Wizard, press one of the input source select buttons on the remote control during the Setup Wizard.
Connecting a power amplifier

The speakers are connected in "2. Speaker Connection" of the Setup Wizard but if you did not use or cancelled the Setup Wizard, connect the speakers as shown below. For details, see the included CD-ROM (Owner's manual).

5.1-channel

- This unit
- Power amplifier
- Output level selector
- FL SW C FR SL SR

**NOTE**
Be sure to turn the power off before setting.

7.1-channel

- This unit
- Power amplifier
- FL SW C FR SL SR SBL SBR

Switch the output voltage with the output level selector according to the connected power amplifier.
Playback (Basic operation)

Here, we explain how to perform simple operations. For details, see the included CD-ROM (Owner’s manual).

Important information

Before starting playback, make the connections between the different devices and the settings on the unit.

NOTE

Also refer to the operating instructions of the connected devices when playing them.

Selecting the input source

Press the input source select button (BD, SAT/CBL, TV, NET/USB, DVD, V.AUX, DOCK, GAME1, GAME2 or CD) to be played back.
The desired input source can be selected directly.

You can also use the following operation to select an input source.

Using the knob on the main unit

Turn SOURCE SELECT.
• Turning SOURCE SELECT switches the input source, as shown below:

  SAT/CBL → GAME1 → GAME2 → V.AUX → DOCK → TV → DVD → BD → CD → NET/USB

• When iPod is pressed on the main unit is pressed, the input source of this unit is switched to “DOCK” or “NET/USB” and the connected iPod is automatically played (page 24 “iPod play function”).

Using the “Source Select” menu

Switch the remote control unit to the [A] (MAIN ZONE) mode when performing this operation (page 82 “Operating AV device”). If the remote control unit is in [Z] (ZONE2) mode, the “Source Select” menu will not be displayed when SOURCE SELECT is pressed.

The currently selected input source is highlighted.

When using with an iPod connected directly to the USB port of this unit, select “USB/iPod” for the input source.
• Input sources that are not going to be used can be deleted ahead of time. Make this setting at “Source Delete” (page 73).
• To turn off the source selection menu without selecting an input source, press SOURCE SELECT again.
• When SOURCE SELECT is pressed, the AMP-operation mode starts automatically (page 82).
### Adjusting the master volume

Use ( ) to adjust the volume.

- When the "Volume Display" setting (page 73) is "Relative"
  - Adjustable range: 0.0 – 99.0
- When the "Volume Display" setting is "Absolute"
  - Adjustable range: 0.0 – 99.0
  - The variable range differs according to the input signal and channel level setting.

You can also operate via the main unit. In this case, perform the following operations.

Turn MASTER VOLUME to adjust the volume.

### Turning off the sound temporarily

Press .

- The power indicator flashes green.
- "MUTE" indicator on the display lights.
- "MUTE" appears on a TV screen.

- The sound is reduced to the level set at "Mute Level" (page 73).
- To cancel, press again. Muting can also be canceled by adjusting the master volume.

---

### Other operations

See the following items on the included CD-ROM (Owner's manual).

- Playing a Blu-ray Disc player/DVD player
- Playing a CD player
- Playing an iPod®
- Playing network audio
- Playing a USB memory device
- Selecting a listening mode (Surround mode)
- Convenient functions
- Playback in ZONE2 (Separate room)
- How to make detailed settings
- Operating the connected devices by remote control unit

---

This completes the basic settings and operations.
For details on how to change settings or detailed explanations of operations, see the included CD-ROM (Owner's manual).